IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

	Confirmation No.: 2257
	Group Art Unit: 3622
Applicants: LOWERY) Examiner: Retta, Yehdega
Application No.: 10/061,129) AMENDMENT and RESPONSE to Non-
Filing Date: November 13, 2001	Final Office Action mailed January 9, 2008
For: METHOD AND APPARATUS FOR	Attorney Docket No.: G04.014
FACILITATING COMMUNICATION REGARDING A CUSTOMER)	PTO Customer Number 67338 Buckley, Maschoff & Talwalkar LLC Attorneys for General Electric Company 50 Locust Avenue New Canaan, CT 06840
Mail Stop Amendment (via EFS) Commissioner for Patents	

Mail Stop Amendment (via EFS Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Non-Final Office Action mailed January 9, 2008, please amend the above-identified application as follows:

Amendments to the claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 15 of this paper.